



DEFINED BY SERVICE AND EXPERTISE





A B O U T U S

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Emdad is total facilities management service provider, we're proud to be one of the Egyptian's leading providers of these solutions. And whatever your company requires, we have the regional strength and experience to deliver the integrated services you need.

We can provide you with every combination of facility services. this include Building Maintenance, MEP maintenance, Housekeeping, building envelope cleaning, landscaping, security and pest control. Whether you operate in one location or nationwide, we can deliver consistently exceptional solutions across your premises portfolio.

We offers facilities management solutions across various dedicated business verticals including Master Communities, HealthCare , Hospitality, Oil & Gas, Banking, Industrial, Public Sector, Integrated Work places, Education, Retail and Mixed-Use Developments.



Mission and Core Values

Mission and Core Values

MISSION

To be the region's preferred facilities management partner, providing quality services, ensuring safety and building trusted relationships based on mutual values, we will achieve excellence by embracing innovation and empowering our people to be the best

VISION

Shaping environment to make great places to live, work and visit.



CHALLENGE



IMPROVE



DELIVER



REWARD



I n t e g r a t e d S e r v i c e s

Integrated Services

Emdad redefines places to enhance customer experiences through world class service delivery. we move beyond the traditional boundaries of facilities management and engage all our clients to solve emerging challenges in an ever changing world..



SOFT SERVICES



HARD SERVICES



SPECIALIZE SERVICES



SECURITY



I n t e g r a t e d S e r v i c e s

I n t e g r a t e d

S e r v i c e s



SOFT SERVICES

Many companies often underestimate the need for soft facilities management in their organisations, but an effective soft services management is essential for every business to operate efficiently.



Housekeeping
Landscaping
Pest control

SOFT SERVICES



H o u s e k e e p i n g

H o u s e k e e p i n g



Housekeeping services include everything from dusting to the cleaning of floors, window panels, glasses, floor scrubbing, floor polishing, carpet cleaning, vacuum cleaning, spot cleaning, wall washing, machine cleaning and maintenance in a planned manner. These tasks are performed efficiently by professionals who are deployed on the site after a series of training. The aim of the housekeeping team is to ensure that the premises are clean and habitable at all points.

SOFT SERVICES



L a n d s c a p i n g

L a n d s c a p i n g



Your surroundings say a lot about your organisation. They speak volumes about how you treat your people and look after customers. That's why it's vital you invest in making your environment the best it can be. Working to your exact needs and finances, Emdad will create and maintain landscapes that everyone can admire.

SOFT SERVICES



P e s t c o n t r o l

P e s t c o n t r o l



Intelligent pest management is established as the best way to permanently remove and control pests. It brings together techniques to deal with hygiene, possible food sources, pest population control and habitat management to provide a comprehensive pest control solution.

Bringing a range of our industry leading services under one roof, intelligent pest management follows four simple steps of inspection, identification, treatment and prevention – ensuring that we not only solve your pest problem, but successfully reduce the risk for the future.



I n t e g r a t e d S e r v i c e s

I n t e g r a t e d

S e r v i c e s



HARD SERVICES

Emdad offer comprehensive hard service solutions that build value for our clients by reducing operating costs while keeping their properties safe, comfortable and energy efficient, through individual or integrated solutions.

We focus on our core businesses so that you can focus on yours.



Electrical systems
HVAC systems
Fire Protection
Plumbing systems
Energy management
Building Maintenance

HARD SERVICES



Electrical systems

E l e c t r i c a l s y s t e m s



Early identification of problems is a key aspect of electrical maintenance. Too many people mistakenly think a lack of moving parts means little can go wrong with electrical systems. In fact, the failure rate of electrical components is three times higher for systems without preventive maintenance programs.

Electrical preventive maintenance covers all aspects of testing, monitoring, fixing, and replacing elements of an electrical system.

HARD SERVICES



H V A C s y s t e m s

H V A C s y s t e m s



Our HVAC division provides customize and innovative solutions in the field of Airconditioning.

We undertake HVAC works encompassing maintenances for residential, commercial and industrial projects. A team of qualified and experienced engineers provides optimum solutions to customers for all their air- conditioning requirements and energy consumption savings in varying ambient conditions.

Our staff is highly trained offering the best quality and high standard workmanship in performing the maintenance works of HVAC and refrigeration systems as specified & required.

HARD SERVICES



F i r e P r o t e c t i o n

Fire Protection



Any building system requires regular inspection, testing, and maintenance to ensure it can do what it's expected to. Fire and life safety systems are no different.

When properly maintained and inspected, fire protection systems are among the most reliable means to ensure the safety of your building and everyone in it. Trusting that your systems will optimally perform in the event of an emergency depends upon the quality of the service and inspections performed on them. If done thoroughly and correctly, organizations can expect to see many benefits.

HARD SERVICES



P l u m b i n g s y s t e m s

P l u m b i n g s y s t e m s



Staying proactive on your plumbing maintenance is extremely important for all commercial businesses. Regularly checking and maintaining your building's plumbing system will help ensure the overall longevity of your building's plumbing systems, as well as help prevent costly plumbing repairs from occurring in the future.

The best way to stay proactive on your plumbing maintenance is to schedule routine maintenance checks with a plumbing professional. Our team comes with over 20 years experience performing routine maintenance for commercial properties. Our expert technicians will perform routine assessments on your entire plumbing system providing you with an accurate understanding of your building's needs.

You may feel like regular plumbing maintenance is a waste of money if nothing appears to be wrong. However, regular maintenance pays for itself in the long run. If you don't take good care of your plumbing, it will eventually result in leaks, breakdowns, and damages.

Repairs and replacements cost much more than run-of-the-mill maintenance.

HARD SERVICES



E n e r g y m a n a g e m e n t

Energy management



Save money by saving energy with proactive energy management systems for your business.

20 - 10 % – Annual energy savings most organisations can achieve through better energy management systems.

Successful businesses rely on sound management – including thorough energy monitoring and management.

Energy costs are on the rise and are unlikely to drop anytime soon. Along with shopping the market to find the best energy deals, implementing energy efficiencies is one of the most cost-effective ways to achieve long-term savings.

HARD SERVICES



Building Maintenance

Building Maintenance



A proactive strategy for building maintenance that keeps the building's critical assets in good working order. It includes regular inspections selective service and repairs to the building's equipment at set intervals based on usage time. Note that the service completed in this regard isn't based on the component's condition.

The objective of preventive maintenance is to prolong service life expectancy and prevent equipment failure, thus minimizing unscheduled downtime and reducing overall maintenance costs by correcting defects at the onset, before they become significant problems.

In addition to cost savings, preventive maintenance is important for building safety, which include its assets, as well as the potential loss of life.



I n t e g r a t e d S e r v i c e s

I n t e g r a t e d S e r v i c e s



SPECIALIZE SERVICES



High Level Facade Cleaning
Water Tank Cleaning and Disinfection
Marble Maintenance and Restoration

SPECIALIZE SERVICES



High level facade cleaning

High level facade cleaning



We understand that external window and facade of each building are the first impressions of the premises seen by staff, tenants and visitors. We develop a comprehensive programme of window and façade cleaning in line with the client's requirements, taking into consideration environmental policy, site complexities such as access issues, in-built equipment and required protection necessary to minimise disruption and inconvenience to the public, client and staff.

SPECIALIZE SERVICES



Water Tank Cleaning and Disinfection

Water Tank Cleaning and Disinfection



Water tanks are one of the overlooked yet essential pieces of the puzzle when it comes to keeping industrial, commercial, and residential spaces ticking over.

Many of our customers report that water tank cleaning and Disinfection services fall to the bottom of their to-do list.

Over time, sediment, biofilm, and eventually harmful bacterias like legionella can build up in water tank systems. Sediment can cause staining on the internal surfaces, and biofilm provides legionella with all the nutrients it needs to grow at an alarming rate.

It is important to remember that a small amount of legionella can pose a serious threat to human life. Legionella has a mortality rate of 10%

SPECIALIZE SERVICES



Marble Maintenance and Restoration

Marble Maintenance and Restoration



The misconception that since marble is stone it does not need any maintenance is far from the truth. All marble needs some type of care and maintenance. Your marble needs depend upon where it is used — floors, walls, countertops, vanities or shower walls. Marble restoration upkeep the appearance of your floor, wall and countertops which impact positively on your building overall appearance.



I n t e g r a t e d S e r v i c e s

I n t e g r a t e d S e r v i c e s



SECURITY



CCTV Operator
24/7 Operational support

SECURITY



CCTV Operator

CCTV Operator



From commercial and corporate premises such as housing and retail complexes, councils and offices, to more sensitive locations such as educational establishments, hospitals and airports, it has become very apparent that the featuring of public surveillance security has become a norm, and a necessity.

We offer CCTV operator services to remotely monitor your commercial and residential premises. we are on of the few facility mamangement company in egypt who not only provide CCTV operators but can also equip your premises with stateof-the-art CCTV security camera systems.

Our CCTV operators are capable of handling any type of security cameras system and able to react rapidly in an emergency situation.

Our qualified team shall survey your premise and will then recommend the most efficient CCTV system

SECURITY



24 / 7 Operational support

24 / 7 Operational support

We are well-versed in supplying unarmed security officers for the commercial, residential, retail and educational sectors. Expertly trained security personnel are deployed to our clients.

All staff are thoroughly vetted, and criminal clearance checks are carried out prior to deployment.

Regular service evaluations are conducted to ensure high service delivery



S e c t o r s

S e c t o r s



Healthcare



Corporate



Education



Retail



Banking

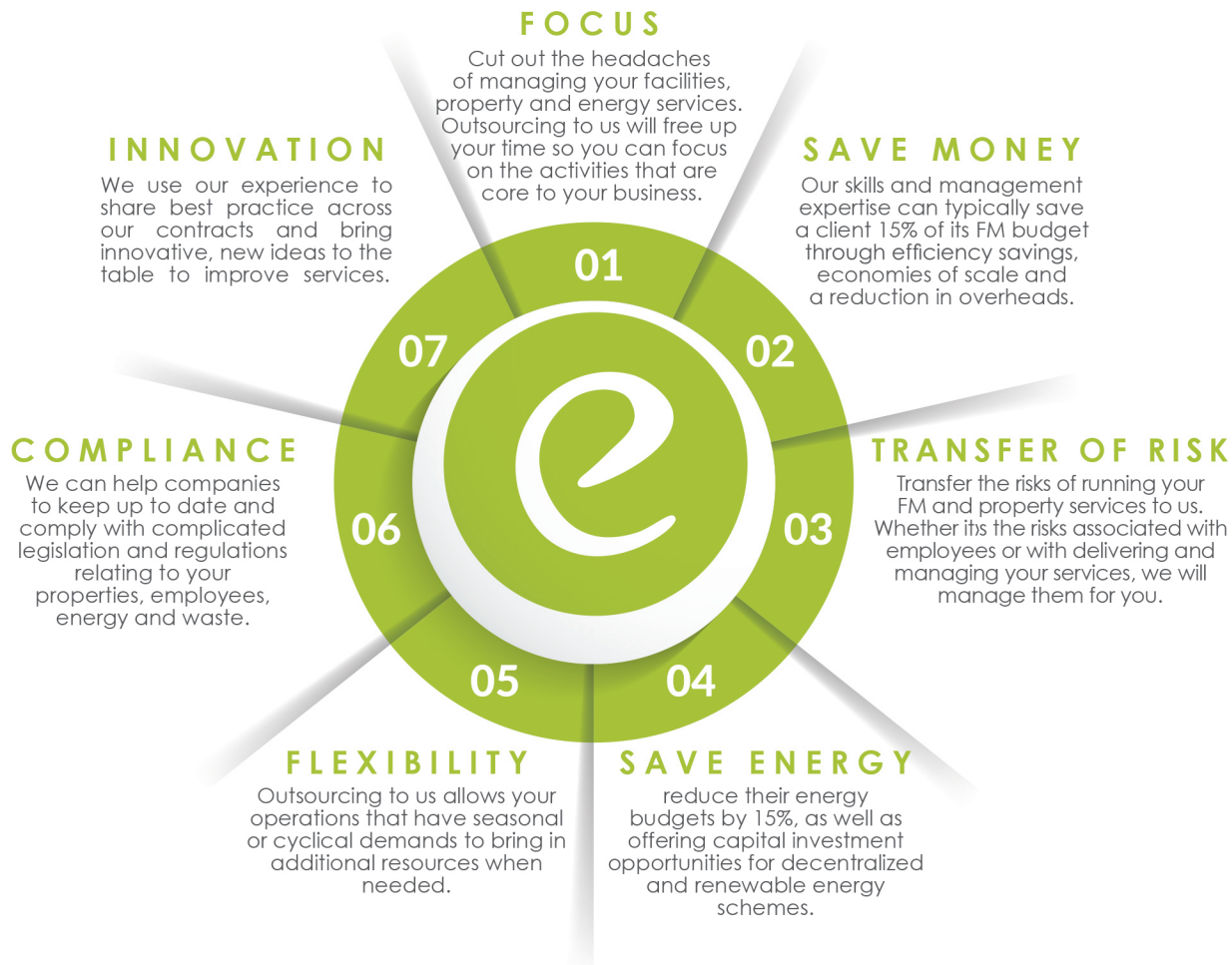


Hospitality



What differentiate us

What differentiate us





O U R C L I N E T S

O u r c l i n e t s



PALM HILLS

Haier

MÖVENPICK
HOTELS & RESORTS

NEWGIZA

Scatec

AILAS
INTEGRATED CONTRACTING

WANDER
COMMERCIAL DEVELOPMENTS



O u r c l i n e t s

MÖVENPICK HOTEL
CAIRO



MÖVENPICK HOTEL AND RESORT EL
SOKHNA



PALM PARKS OCTOBER



KEMPINSKI ROYAL MAXIM PALACE



PALM HILLS KATAMEYA - PK2



AL WAHA HOSPITAL



O u r c l i n e t s

PK1 NEW CAIRO



PALM HILLS
NEW CAIRO



NEW GIZA



CAPITAL GARDEN
(NEW CAPITAL)



the African Union



National Museum of Egyptian
Civilization CAIRO





O u r T e a m

Our Team



Wael Elprince



Kieran Hughes



Wael Mahmoud



Hisham Tawfiq



Arvind Suraj
Bhadhya



Hani El Deeb

Wael Elprince

Vice President Technical Services and Projects



Wael leads the technical services and projects teams. He has 20 years of leadership experience. Previously, he was Regional Director of Technical Services and Projects of Millennium Hotels and Resort Middle East and North Africa. Wael has a proven track record in developing and building successful operating hotels. Wael's career included working with private practices as well as leading hotel groups such as Le Meridien, Moevenpick, Rotana and Millennium Hotels and resort in locations including Africa , GCC and Middle East. In his role as Vice President Technical Services and Projects, Wael has provided valuable contributions to a number of hotel projects in the region overseeing their evolution from concept to development through to operational handover

Key Positions held:

- Regional Director of Technical services and Projects
Millennium Hotels and Resort Middle East and North Africa
- Director of Engineering Moevenpick Hotels and Resort
Moevenpick JBR - Dubai, UAE
Moevenpick Aqaba Dubai , UAE
Moevenpick Doha - Doha , Qatar
Moevenpick Taba - Taba , Egypt
- Director of Engineering Rotana Hotels and Resort
Media Rotana - Dubai , UAE
Towers Rotana - Dubai , UAE
- Regional Director of Technical services - Operations
Millennium Hotels and Resort Middle East and North Africa
- Director of Engineering Moevenpick Hotels and Resort
Moevenpick JBR - Dubai, UAE
Moevenpick Aqaba Dubai , UAE
Moevenpick Doha - Doha , Qatar
Moevenpick Taba - Taba , Egypt
- Director of Engineering Rotana Hotels and Resort
Media Rotana - Dubai , UAE
Towers Rotana - Dubai , UAE

• Pre-Opening

Movenpick JBR Hotel - Dubai, UAE
Media Rotana - Dubai, UAE
Burjuman Arjaan By Rotana - Dubai, UAE
Movenpick Taba - Taba, Egypt
InterContinental Sharm El-Sheikh - Sharm El-Sheikh, Egypt
Cophthorne Madinah Hotel - Madinah, KSA
Millennium Plaza Hotel - Dubai, UAE
Millennium Airport Hotel - Dubai, UAE
Cophthorne Sharjah Hotel - Sharjah, UAE
Grand Millennium Amman - Amman, Jordan
Grand Millennium Sulaimaniyah - Sulaimaniyah, Iraq
Cophthorne Sulaimaniyah - Sulaimaniyah, Iraq
Grand Millennium Bab Alqaser - Abu Dhabi, UAE
Millennium Hayel - Hayel, KSA
Cophthorne Erbil - Erbil, Iraq
Biltmore Tbilisi Hotel - Tbilisi, Georgia

Kieran Hughes

Head of Facilities Assessment



Kieran leads the facilities assessment team with 30 years of Facility management in Hospitality, Hospitals, Airports, Mixed commercial and residential projects. Kieran specializes in facility management and systems assessments on behalf of owners and their clients. his aim at all times is to deter mine the viability of the client investments, and produce a financial model of the requirements needed to move forward, and help to assess the needs to run your facilities to the optimal and safe standards in line with the international and local regulations. Kieran ensure that the master preventive maintenance plan, the required corrective maintenance and the Eest practice initiatives are in place and implemented. he has provided valuable contributions to a number of our projects in the middle east.

Key Positions held:

- Facility Management Operations Manager.
Qatar International Airport – Qatar.
- Consultant Engineer IHG Long Beach Resort - Vietnam.
- Facility Manager & Technical Services Director AMS Abu Dhabi, IMCC
(Mall Of Iran) – Iran, Tehran
- Regional Director of Operations & Technical services and Projects
Millennium Hotels and Resort Middle East and North Africa
- Area Director of Engineering MEA- Shangri la Hotels & Resorts.
- Director of Engineering, Hilton Jeddah – Jeddah, KSA.
- Engineering Director, Fakeeh Hospital – Jeddah, KSA.
- Chief Facility Engineer, Al Hada Military Hospital – Taif, KSA.
- Facilities Engineer, Al Mouwasat Hospitals- Dammam, KSA.
- Biomedical Engineer, Al Mouwasat Hospitals - Dammam, KSA.

Wael Mahmoud

Head of Pre-opening Technical Assistance



Wael leads the the Pre-opening technical assistance teams. He has 18 years of leadership experience. Previously, he was Corporate Director of Technical Services of Dur Hotels and Resorts. Wael has a proven track record in developing a successful operating hotels. Wael's career included working with private practices as well as leading hotel groups such as Marriott, Holiday Inn, Crown Plaza, Le Meridien, Moevenpick, Intercontinental, Sheraton, and Four Points Hotels and resort in locations including Africa , GCC and Middle East.

In his role as a Head of Pre-opening technical assistance, Wael has provided valuable contributions to a number of hotel projects in the region overseeing their evolution from the handover to a successful Pre & Grand opening.

Key Positions held:

- **Pre-opening Corporate Director of Technical Services**

Marriott Riyadh Airport Hotel - Riyadh, KSA
Marriott Riyadh Diplomatic Quarter - Riyadh, KSA
Courtyard by Marriott Diplomatic Quarter - Riyadh, KSA
Crowne Plaza Riyadh Palace - Riyadh , KSA
Holiday Inn & Suites Al Jubail - Jubail , KSA
Holiday inn & Suites Tabuk - Tabuk , KSA
Makarem Annakheel Resort - Jeddah , KSA
Makarem Ajyad Makkah Hotel - Makkah , KSA
Makarem Umm Al Qura Makkah Hotel - Makkah , KSA
Makarem AL Bait Makkah Hotel - Makkah , KSA
Makarem Mina Makkah Hotel - Makkah , KSA
Makarem Shorofat Makkah Hotel - Makkah, KSA

- **Pre-opening Director of Engineering**

Sheraton Makkah - Makkah, KSA
Four Points by Sheraton Makkah - Makkah, KSA
Movenpick JPR Hotel - Dubai, UAE

- **Director of Engineering**

Le Meridien Makkah Hotel, Makkah, KSA
Movenpick Hotel Al Khobar, Al Khobar, KSA
Movenpick Resort Al Khobar, Al Khobar, KSA
Madinah Movenpick Hotel, Madinah, KSA

- **Assistant Director of Engineering**

Movenpick Sanaa Hotel - Sanaa, Yemen
Intercontinental hotel Port Ghalib - Marsa Alam, Egypt

Arvind Suraj Bhadhya

Head of Sustainability and Audits



A Hotel Engineer turned Consultant, Arvind has over three decades of experience and has been working in various areas like Operations, Projects, Audits & Sustainability Consulting with several corporate clients like IBM, Philips, HP, government clients in India and UAE and several hotel chains hotel chains travelling over 25 countries and conducted hundreds of audits and assessments in the last ten years.

Key Positions held:

- Managing Director at Allied Management Consultants – Dubai , UAE
- Deputy Manager at Consulting at Farnek Avireal –Dubai , UAE
- Maintenance Manager at TTE (Easa Saleh Al Gurg Group) – Dubai , UAE
- Facilities Manager at Johnson Controls – Bengaluru , India
- Chief Engineer at Marbella Resort – Sharjah , UAE
- Chief Engineer at The Central Park Hotel – Bengaluru , India



Hisham Tawfiq

Director of Operation

of Hospitality Experience, Inspection & Snagging team with 18 years of Hospitality Experience. Hisham specializes in the inspection, snagging and systems assessments on behalf of owners and their clients. his aim at all times is to assess the needs to run your facilities to the optimal and safe standards in line with the inter national and local regulations.

he has provided valuable contributions to a number of our projects in the middle east.

Hisham ensure that the Electrical master preventive maintenance plan, the required corrective maintenance and the Eest practice initiatives are in place and implemented.

he has provided valuable contributions to a number of our projects in the middle east.

Key Positions held:

- Director of Engineering
Movenpick Al-Nawras Hotel - Jeddah, KSA
Movenpick Anwar Al-madinah Hotel - Madinah, KSA
Dar AL-Taqwa Hotel - Madinah, KSA
- Chief Engineer
Movenpick Jeddah Hotel - Jeddah, KSA
- Pre-opening Assistant Chief Engineer
Movenpick Jeddah Hotel - Jeddah, KSA
Movenpick Media City Hotel - Giza, Egypt
- Pre-opening Shift Engineer
Le Meridien Makadi Bay Hotel - Hurghada, Egypt.
- Shift Engineer
Le Meridien Heliopolis Hotel - Cairo, Egypt

Hani El Deeb

Pest control Director



Hani leads the pest control team with 19 years of Hospitality Experience. Hani specializes in the pest control and preparing systems assessments on behalf of owners and their clients. his aim at all times is to assess the needs to run your facilities to the optimal and safe standards in line with the international and local regulations. he has provided valuable contributions to a number of our projects in the middle east. Hani ensure that the pest control preventive is required corrective action and plans are in place and implemented. maintenance and proactive plan. he has provided valuable contributions to a number of our projects in the middle east & Egypt

Key Positions held:

- Pest Control Manager Solymar Soma Beach (Jaz Hotels Group)
- Assistant Pest Control Manager Madinat Makadi (Jaz Hotels Group)
- Pest Control Engineer Madinat Makadi (Jaz Hotels Group)
- Director of Sharm El-Sheikh area Egypt Chemical Company
- Director of the company sector NO Bugs USA Pest Control
- Cairo sector Manager of REDIMPEX co. for Utilities
- Sales supervisor of German Henkel co
- Project Manager cleaner Gazan city operations and its villages
- Irrigation project manager and maintenance of gardens and trees in Gazan
- Environmental remediation project manager in Gazan (Saudi Arabia)
- Pest Control Engineer Vigora Medical Production

T H A N K Y O U

Y O U R W E L C O M E



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SOFT SERVICES



HARD SERVICES



SPECIALIZE SERVICES



SECURITY

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